

EBCC Sp. Z o.o.

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## Reference letter

EBCC (European Brakes & Chassis Components) is a Polish Company producer of safety components for the Automotive Industry and European leader in its sector.

Being asked by one of our customers to collaborate with their R&D department to develop a component for a new brake concept, my decision as Engineering Manager was to get the support of OpEx Group, focusing on the following topics:

- Historical data gathering and analysis
- Implementation of DoE methodology in problem solving
- Training of our Engineers in DoE methodology
- Analysis of results after DoE implementation
- Preparation of technical reports for customer

Collaboration has taken place during 2<sup>nd</sup> half 2014 with remarkably positive results which led us to improve the quality of our components and to change the approach of our Engineers in the problem solving methodology. The acquired knowledge will also allow us to foresee and consequently avoid quality problems in the future.

OpEx Group has demonstrated a very high level of knowledge and outstanding willingness to support our company. These are the main reasons why I would recommend whoever reads this letter to hire the service of this company.

Sergio Abad

**Engineering Manager** 

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